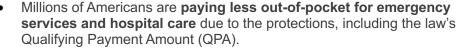
COALITION AGAINST SURPRISE MEDICAL BILLING

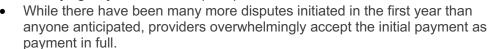
Three Key Myths and Facts of the No Surprises Act

MYTH: The *No Surprises Act* isn't working. Congress should repeal it and start over, or dramatically reform it.



FACT: The *No Surprises Act* is preventing **about** <u>1 million</u>¹ **out-of-network claims per month** from reaching American households in the form of surprise medical bills.







More health care providers and hospitals are entering into agreements with health plans, a sign the law is working as intended. Congress should continue its oversight role as the agencies implement the law, but additional legislation is unnecessary at this time.

MYTH: IDR entity decisions are being made but not paid.



FACT: Even when a claim goes to IDR, the provider received an initial payment, usually at or above market rates. The dispute is over any additional amount.

- When IDR entities are clear about which specific claims in a batch should be paid at what specific amount, payments from plans and employers occur promptly.
- When IDR entities are less clear about batches of claims and they do not specify which payments of the batch should be paid at what specific amounts, the plans and employers need additional information from the IDR entities to process the claim and make the payment. This slows down the final payment to the provider. Clearer detail on the claims to be paid would help expedite final payments to providers.





MYTH: Congress needs to intervene to lower the fee charged to parties in dispute.



FACT: The No Surprises Act specifies the administrative fees need to cover the administrative costs of the program.

- The fee was originally set before providers initiated more than 14x the number of disputes anticipated.
- The Departments <u>increased</u>² the Administrative Fee, paid equally by both parties, due to the <u>increased costs</u> associated with a substantially higher volume of disputes. The <u>overuse of IDR by certain providers gave way to a higher Administrative Fee.</u>

