



 MORNING CONSULT[®]

COALITION **AGAINST**

SURPRISE MEDICAL BILLING

Polling Results

DECEMBER 2020

METHODOLOGY

This poll was conducted from November 20-23, 2020, among a national sample of 1983 Registered Voters. The interviews were conducted online and the data were weighted to approximate a target sample of Registered Voters based on age, race/ethnicity, gender, educational attainment, and region. Results from the full survey have a margin of error of plus or minus 2 percentage points.

 KEY POINTS

- 1** **Nearly one in three (29%) voters** report that they have personally received a surprise bill in the past two years, and **three in five voters (59%)** are concerned that the care they receive may be unknowingly out-of-network.
- 2** **Nearly nine in ten voters (86%)** support Congress passing legislation that would protect patients from surprise medical bills, including **89% of Democrats, 86% of independents,** and **82% of Republicans.**
- 3** **Eighty-eight percent (88%)** of voters say it is important for Congress to pass legislation that protects patients from surprise medical bills amidst the COVID-19 pandemic.
- 4** **More than two-thirds of voters** are concerned about the role private equity plays in surprise medical billing. After voters heard more about the role of private equity, **82% expressed concerned** over private equity's impact and influence in surprise medical billing.
- 5** **More than three-quarters of voters (79%)** support Congress passing legislation that would ban all providers from sending a surprise bill and would base payments on what other providers have negotiated with health insurance companies.

AGENDA

IMPACT OF SURPRISE MEDICAL
BILLS FOR PATIENTS

THE ROLE OF CONGRESS

PRIVATE EQUITY: INITIAL IMPRESSIONS

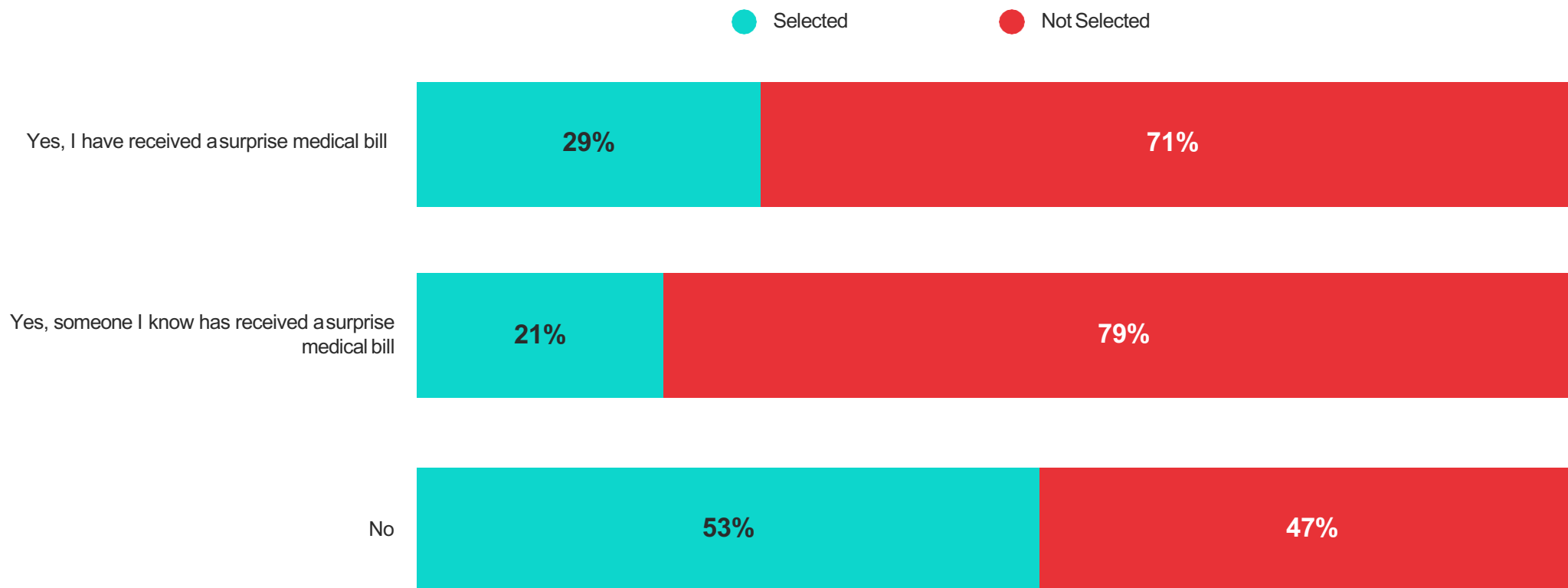
PRIVATE EQUITY: INFORMED IMPRESSIONS



SURPRISE MEDICAL BILLS

Twenty-nine percent of voters report having received a surprise medical bill while a fifth (21%) know someone who has received a surprise medical bill.

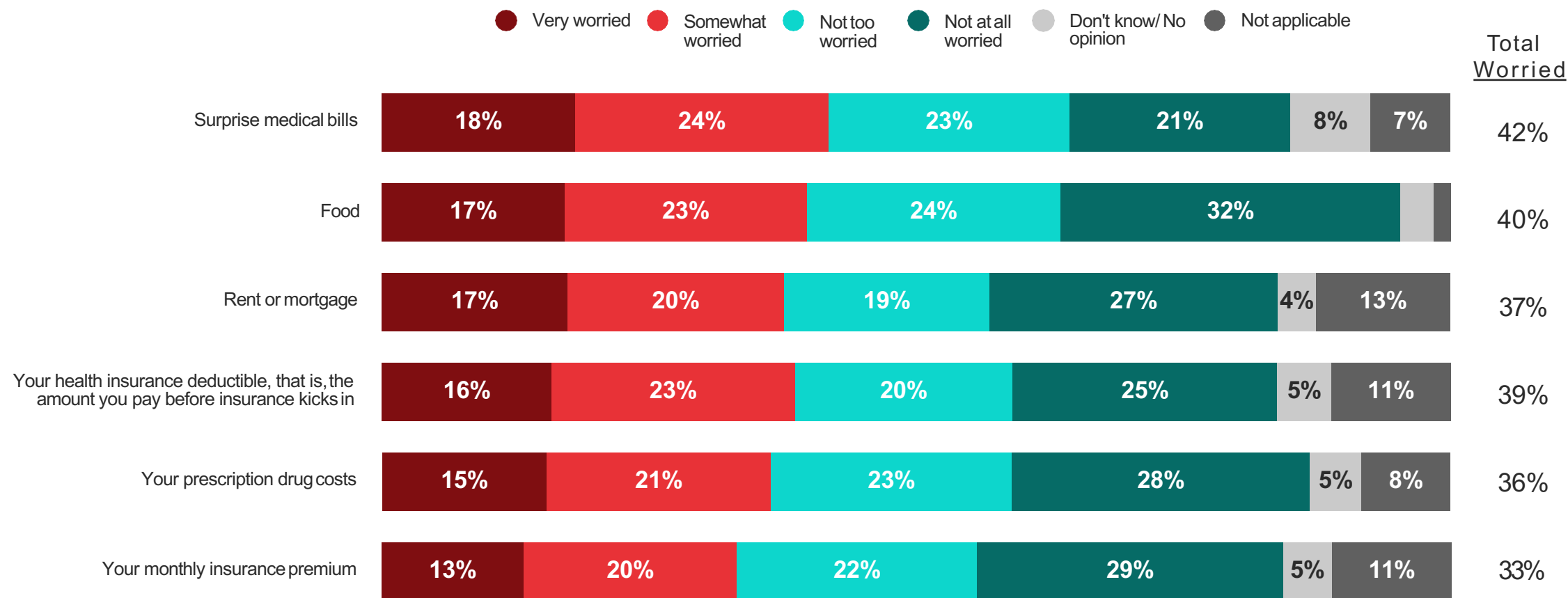
To the best of your knowledge, have you or someone you know ever received a surprise medical bill? Please select all that apply.



SURPRISE MEDICAL BILLS

Forty-two percent of voters report they are worried about being able to afford surprise medical bills.

How worried, if at all, are you about being able to afford each of the following for you and your family amidst the coronavirus (COVID-19) pandemic?

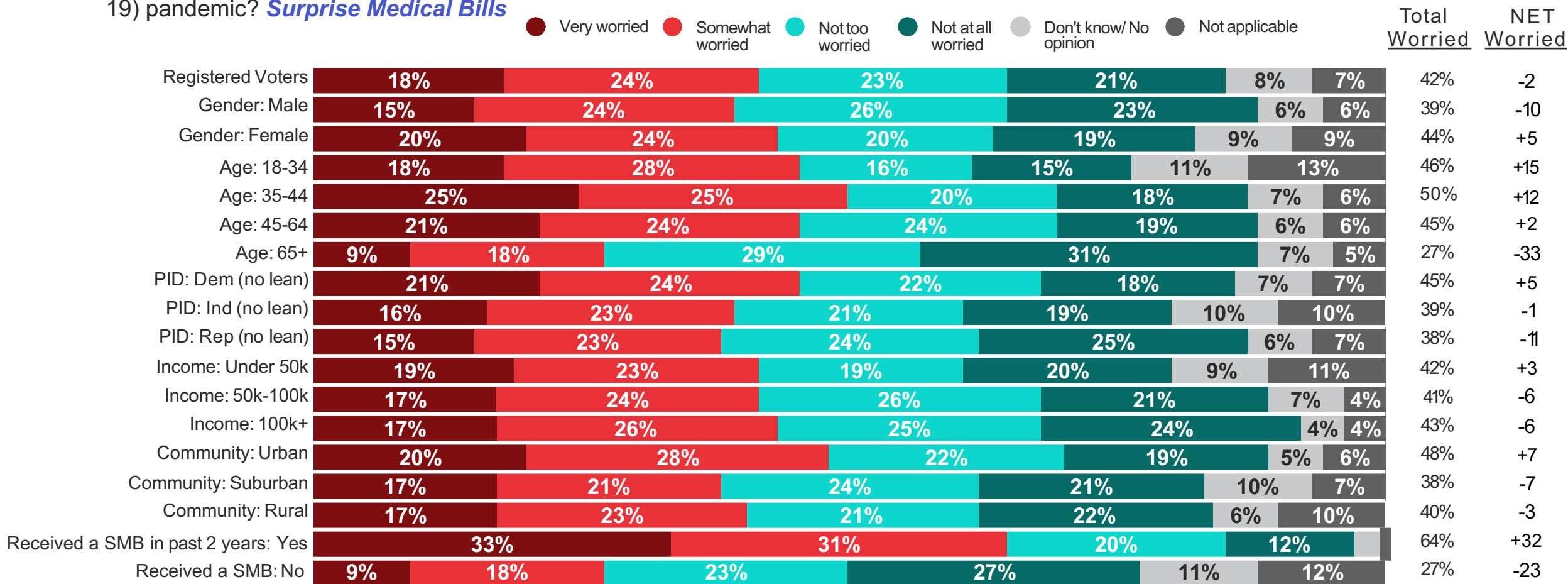


Total Worried= Very + Somewhat worried

SURPRISE MEDICAL BILLS

A plurality of women, younger voters, Democrats, urbanites, and those who have received a surprise medical bill in the past two years are concerned about being able to afford a surprise medical bill during the coronavirus pandemic.

How worried, if at all, are you about being able to afford each of the following for you and your family amidst the coronavirus (COVID-19) pandemic? *Surprise Medical Bills*

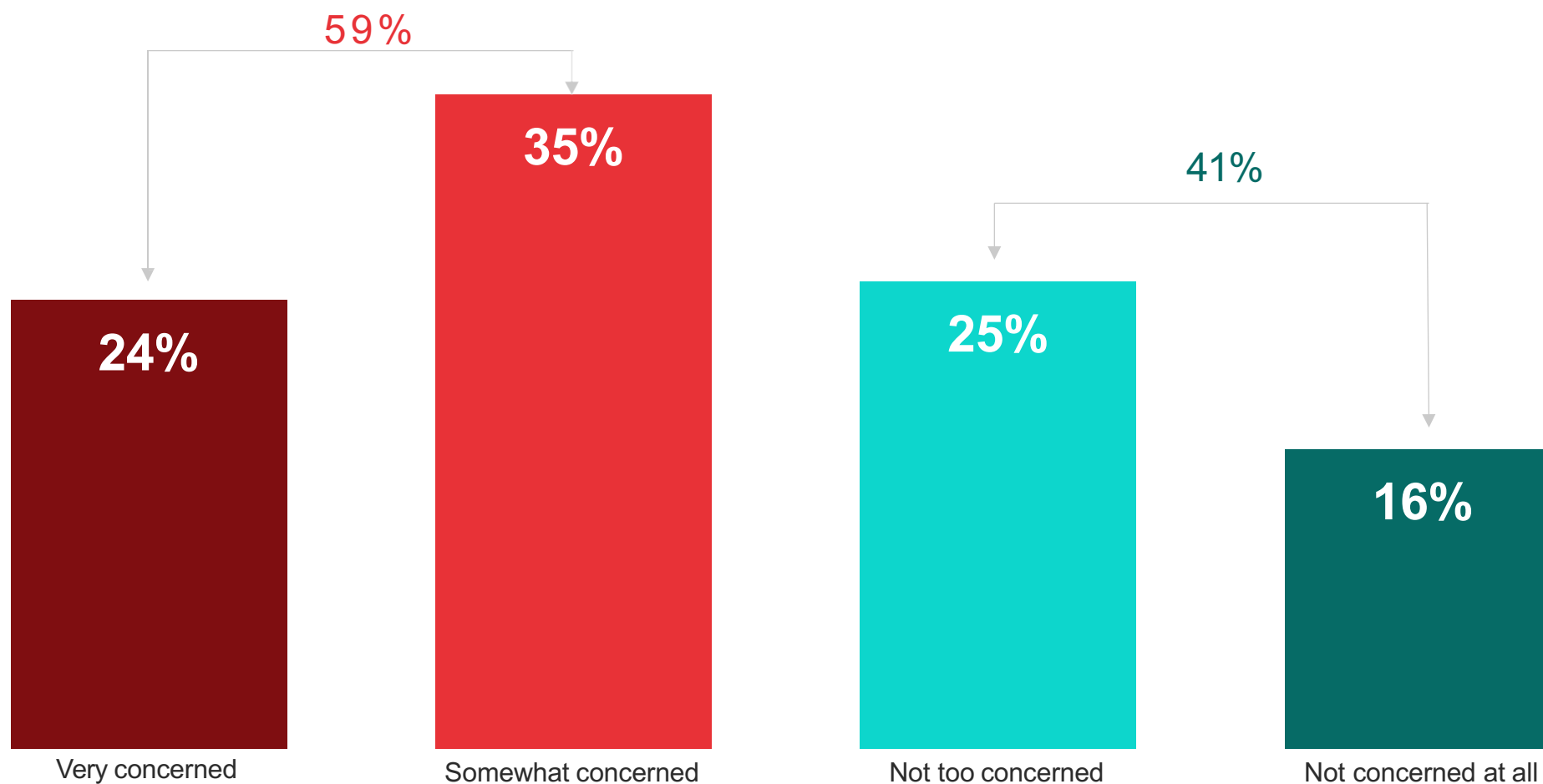


Total Worried= Very + Somewhat worried

SURPRISE MEDICAL BILLS

Three in five voters (59%) are concerned that the care they receive may unknowingly be out-of-network.

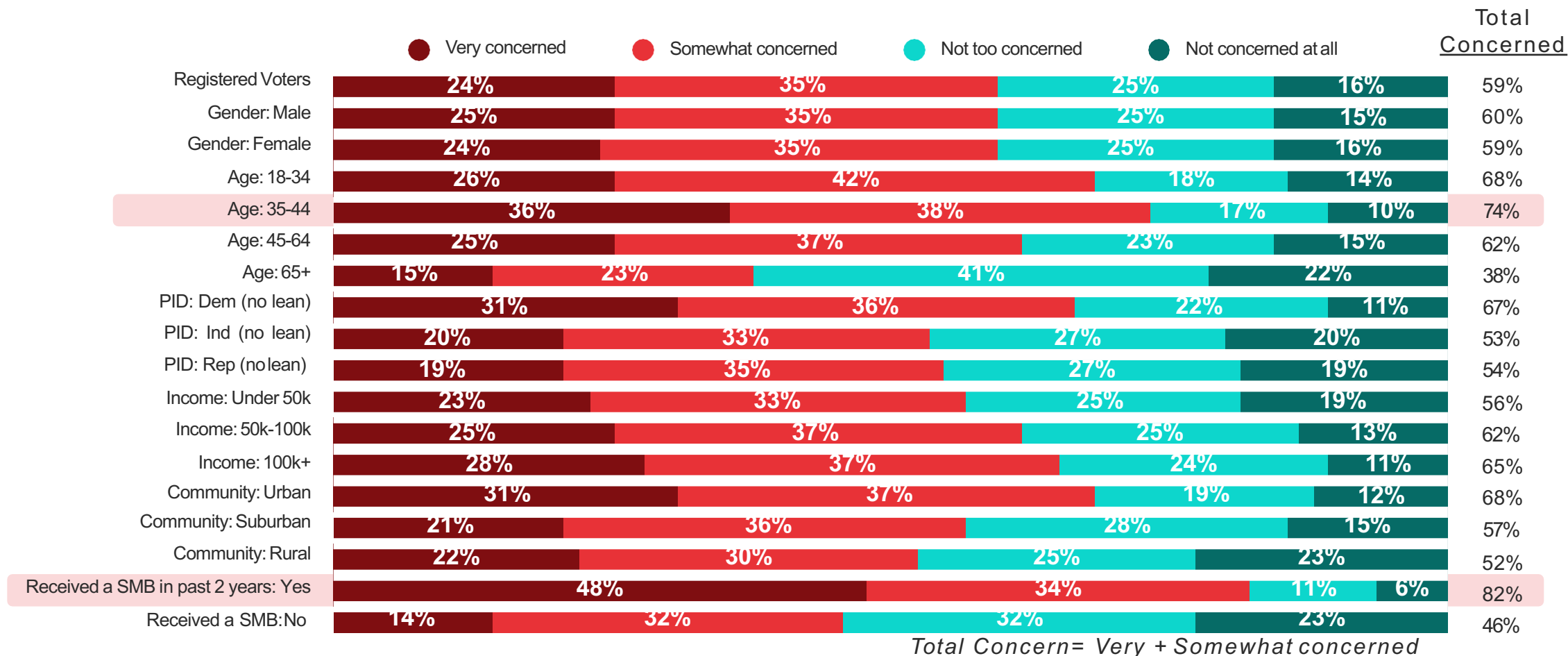
How concerned are you that the care you receive may unknowingly be out-of-network?



SURPRISE MEDICAL BILLS

Voters age 35-44 and those who have received a surprise medical bill are the most concerned that the care they receive may unknowingly be out-of-network.

How concerned are you that the care you receive may unknowingly be out-of-network?



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IMPACT OF SURPRISE MEDICAL
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THE ROLE OF CONGRESS

PRIVATE EQUITY: INITIAL IMPRESSIONS

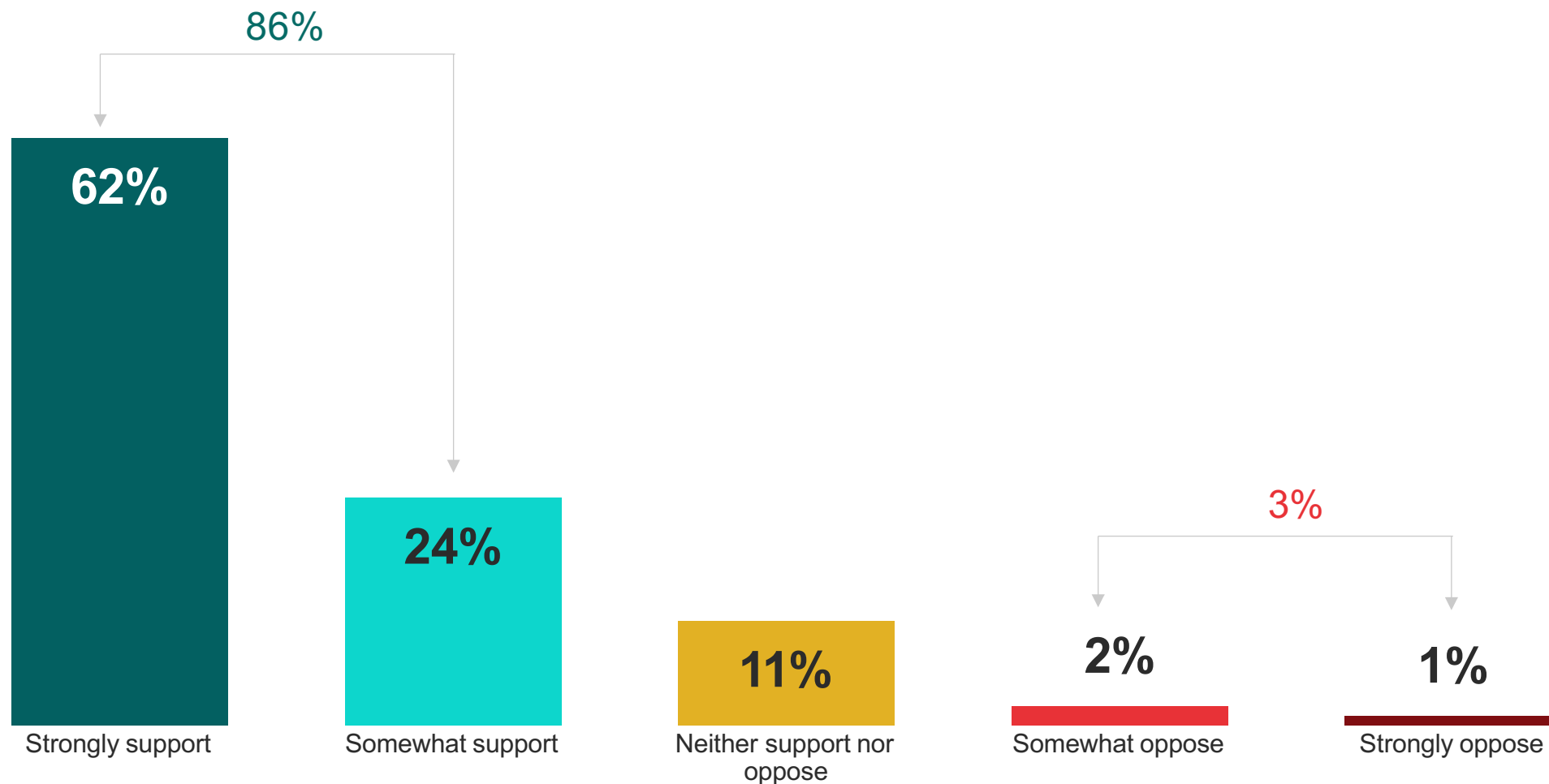
PRIVATE EQUITY: INFORMED IMPRESSIONS



THE ROLE OF CONGRESS

Nine in ten voters support (86%) Congress passing legislation that would protect patients from surprise medical bills.

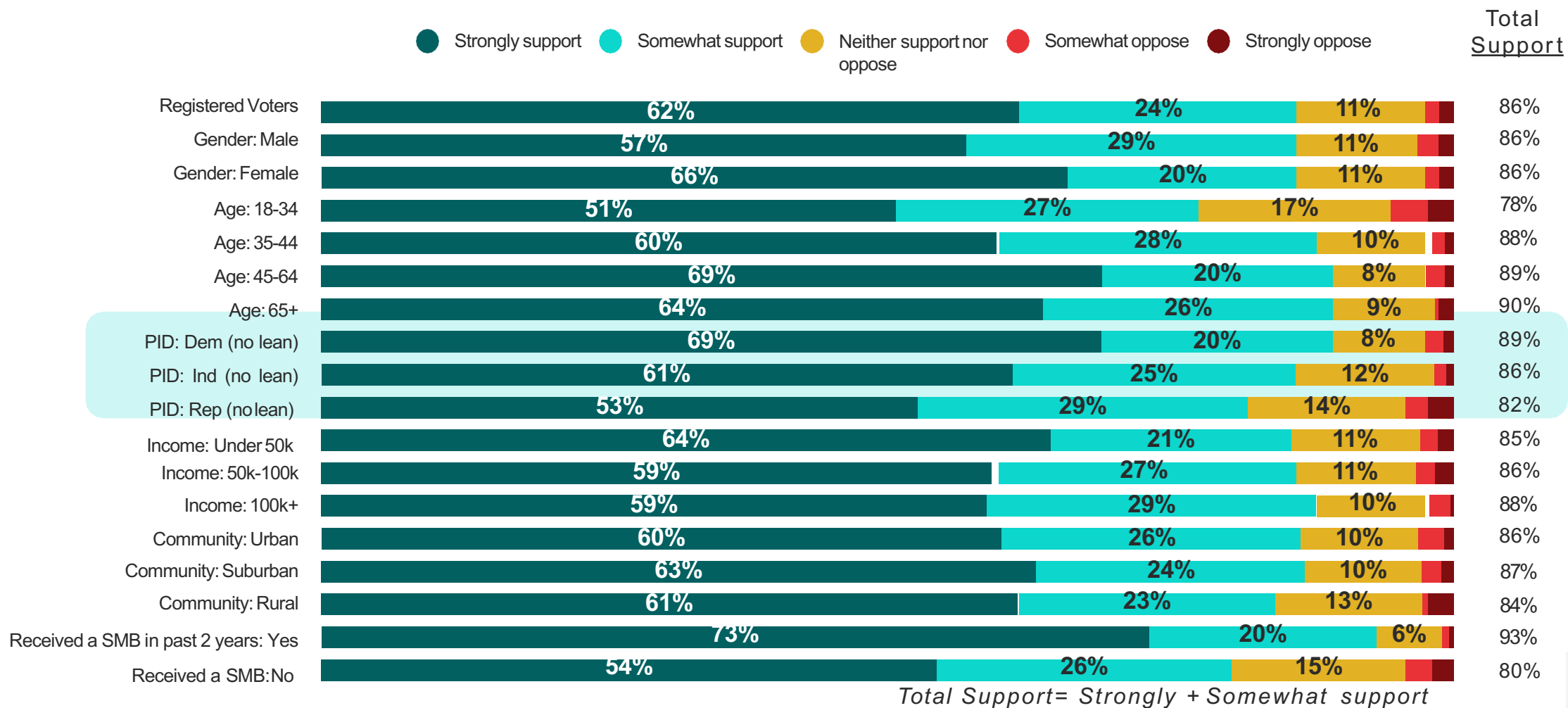
Would you support or oppose Congress passing legislation that would protect patients from surprise medical bills?



THE ROLE OF CONGRESS

A strong majority of Democrats, independents, and Republicans support Congress passing legislation that would protect patients from surprise medical bills.

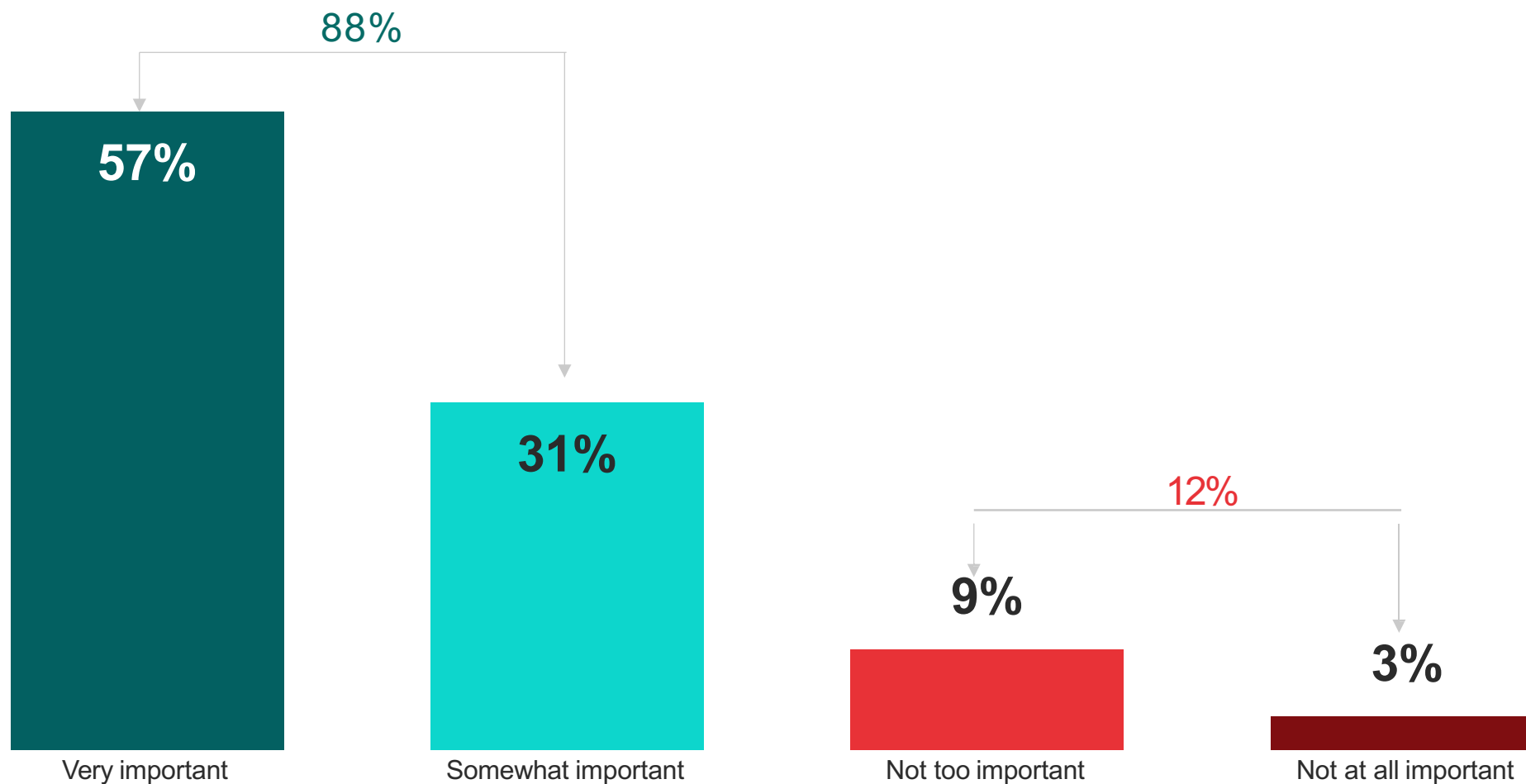
Would you support or oppose Congress passing legislation that would protect patients from surprise medical bills?



THE ROLE OF CONGRESS

Nine in ten voters (88%) believe it is important for Congress to ban surprise medical bills amidst the coronavirus pandemic.

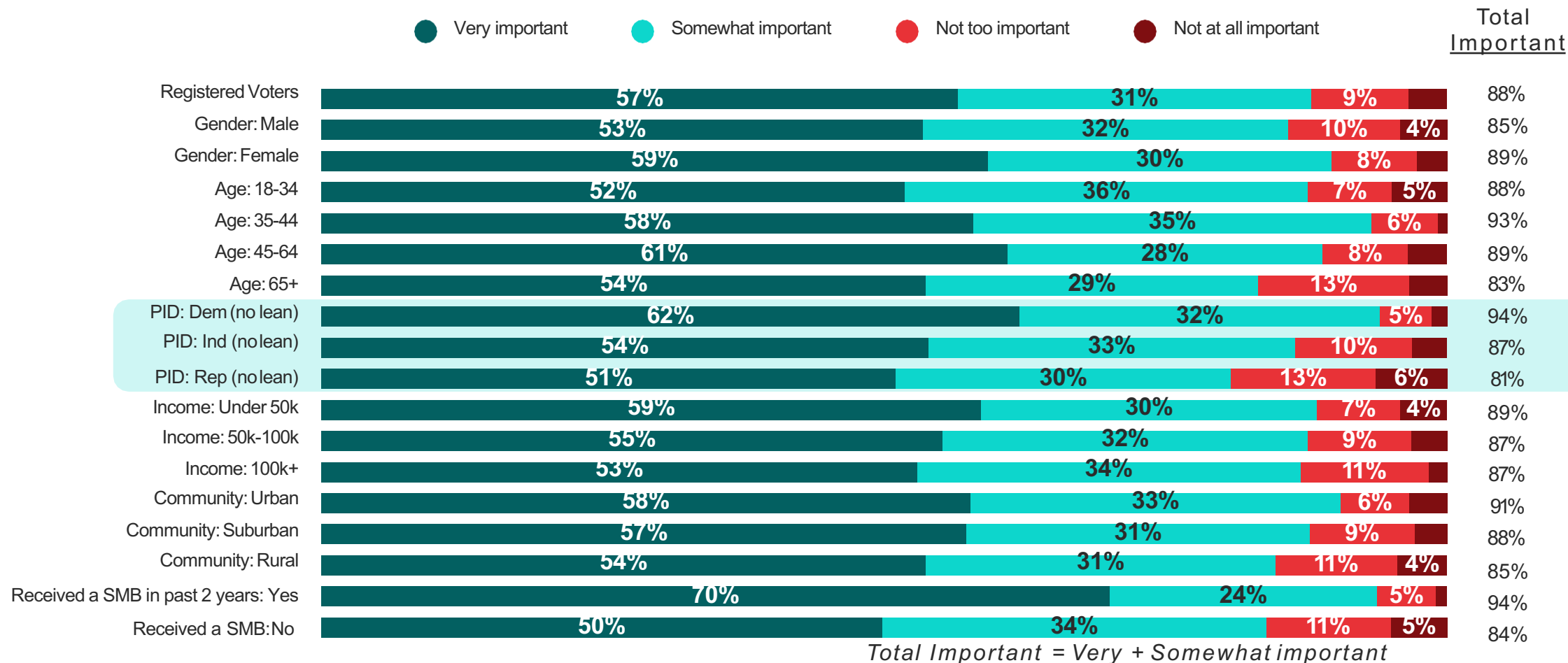
How important is it to you, if at all, that Congress ban surprise medical bills amidst the coronavirus pandemic?



THE ROLE OF CONGRESS

A strong bipartisan majority believe it is important for Congress to ban surprise medical bills amidst the coronavirus pandemic.

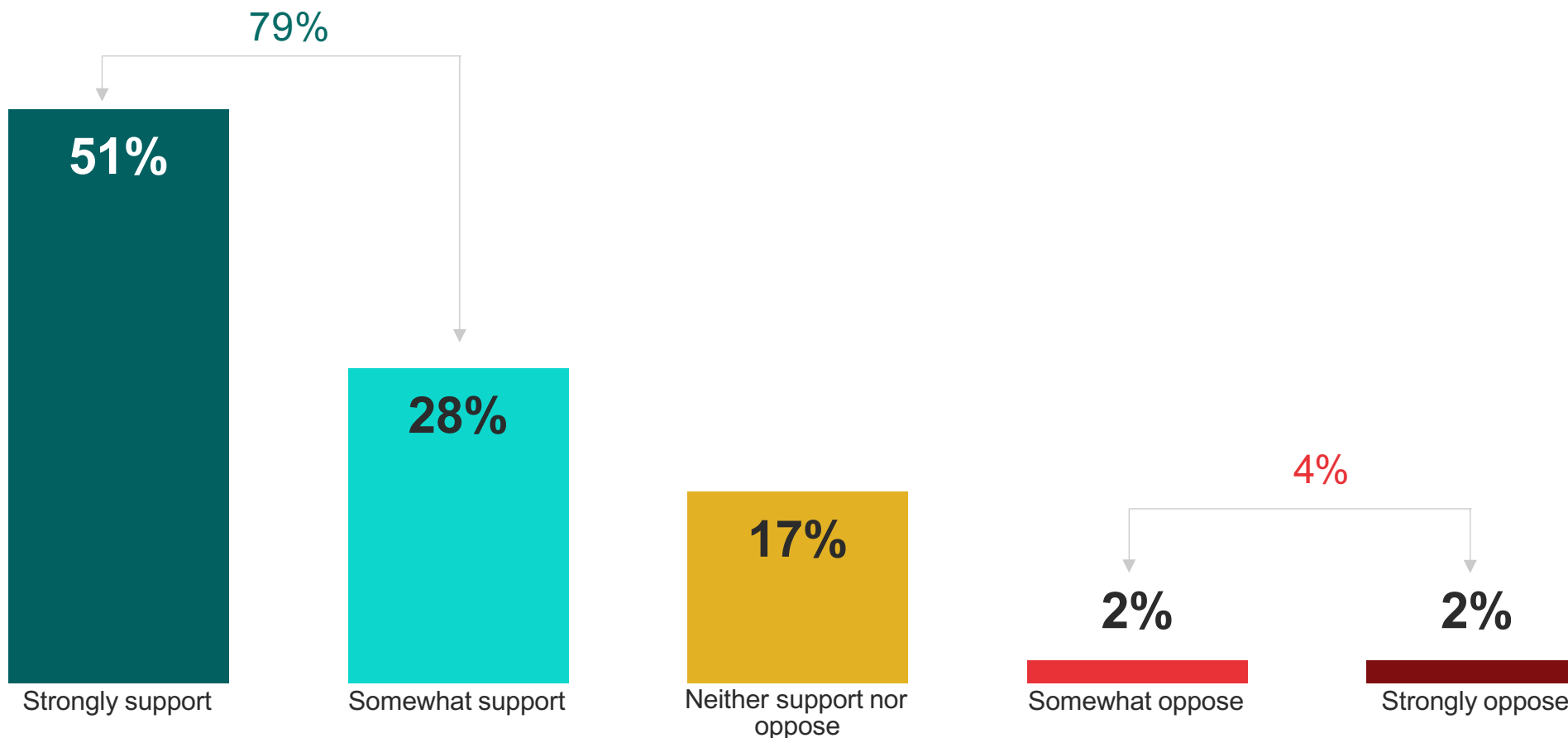
How important is it to you, if at all, that Congress ban surprise medical bills amidst the coronavirus pandemic?



THE ROLE OF CONGRESS

Four in five voters (79%) support Congress passing legislation that would ban all providers from sending a surprise bill and would base payments on what other providers have negotiated with insurance companies— including 51% who strongly support this legislation.

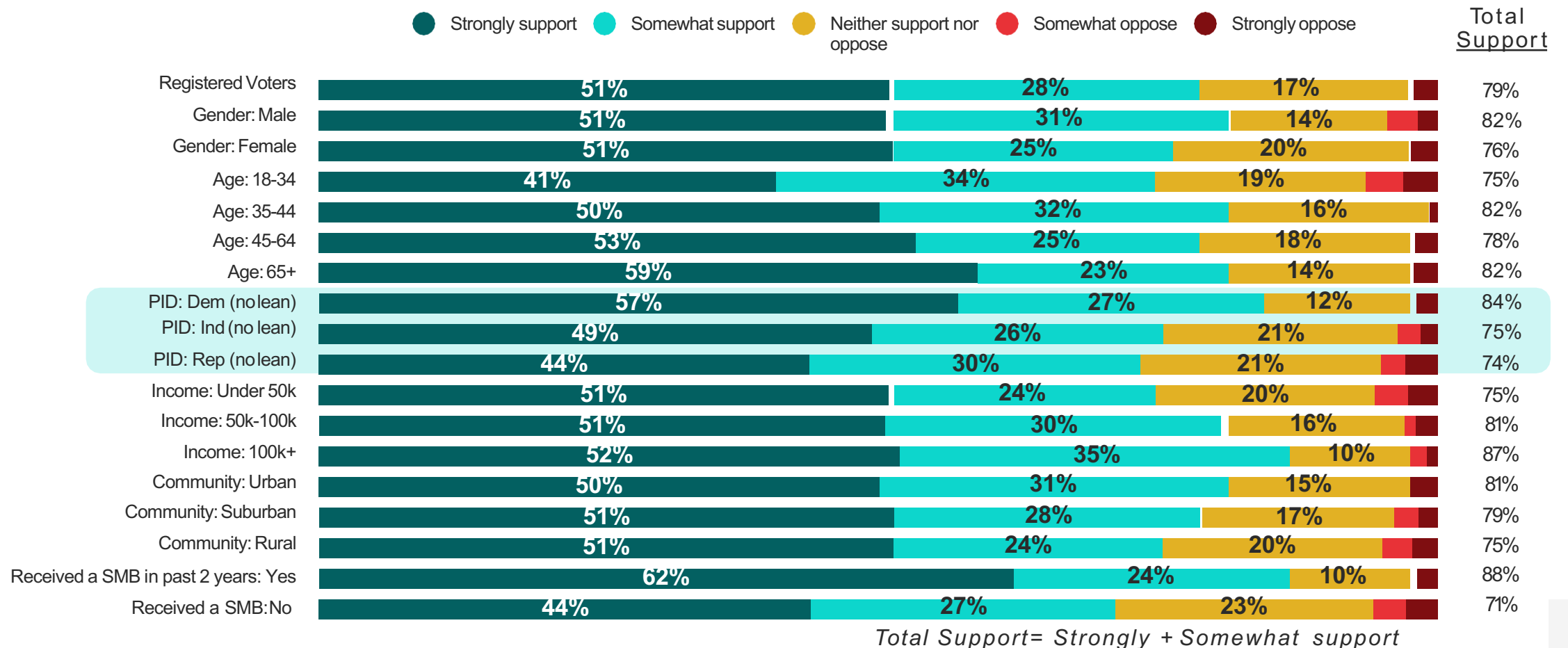
Would you support or oppose Congress passing legislation that would ban all providers from sending a surprise bill and would base payments on what other providers have negotiated with insurance companies?



THE ROLE OF CONGRESS

A bipartisan majority of voters support Congress passing legislation that would ban all providers from sending a surprise bill and that would also base payments on what other providers have negotiated with insurance companies.

Would you support or oppose Congress passing legislation that would ban all providers from sending a surprise bill and would base payments on what other providers have negotiated with insurance companies?



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IMPACT OF SURPRISE MEDICAL
BILLS FOR PATIENTS

THE ROLE OF CONGRESS

PRIVATE EQUITY: INITIAL IMPRESSIONS

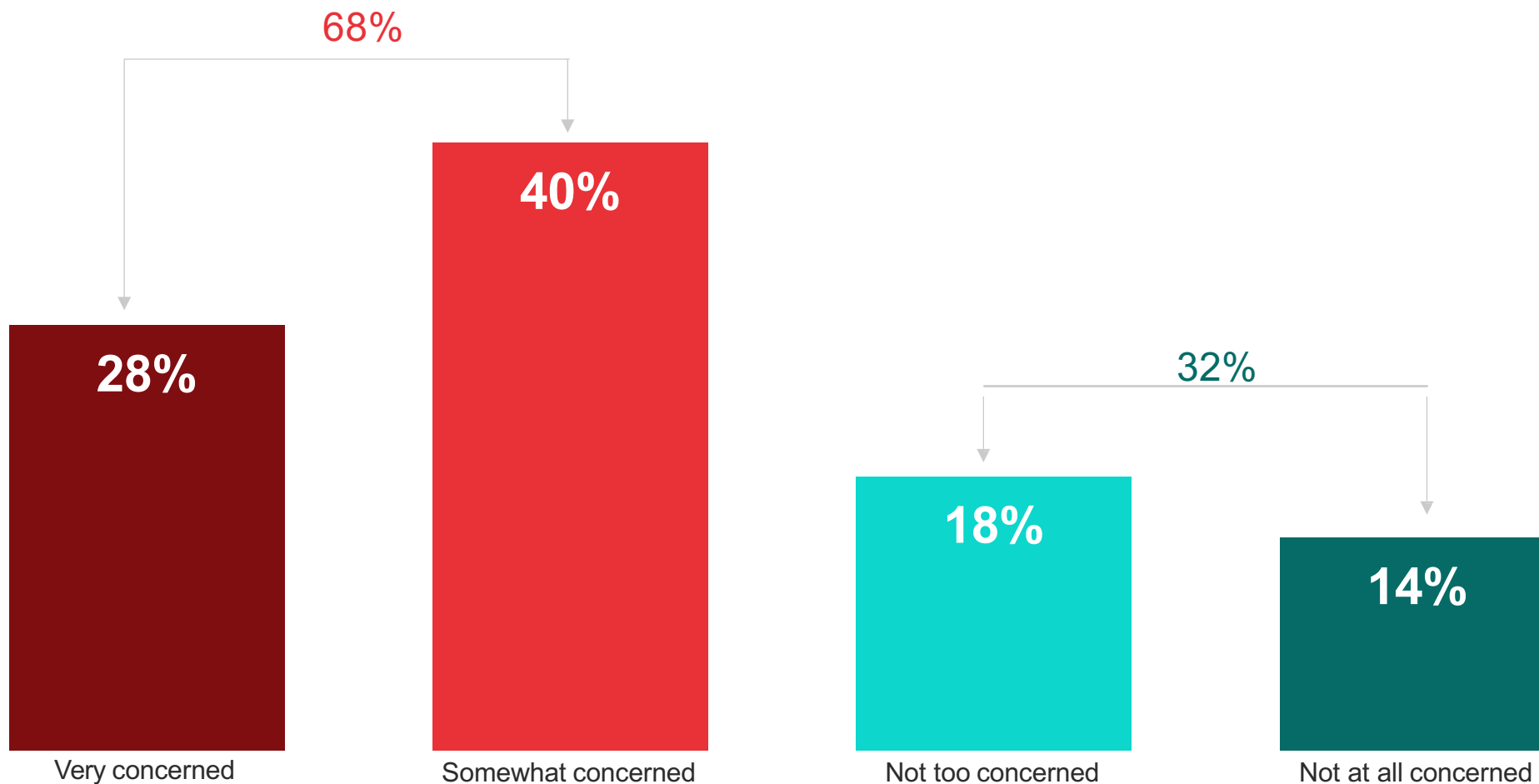
PRIVATE EQUITY: INFORMED IMPRESSIONS



PRIVATE EQUITY: INITIAL IMPRESSIONS

More than two-thirds of voters (68%) are concerned about the role private equity might play in surprise medical billing while a third (32%) are not concerned.

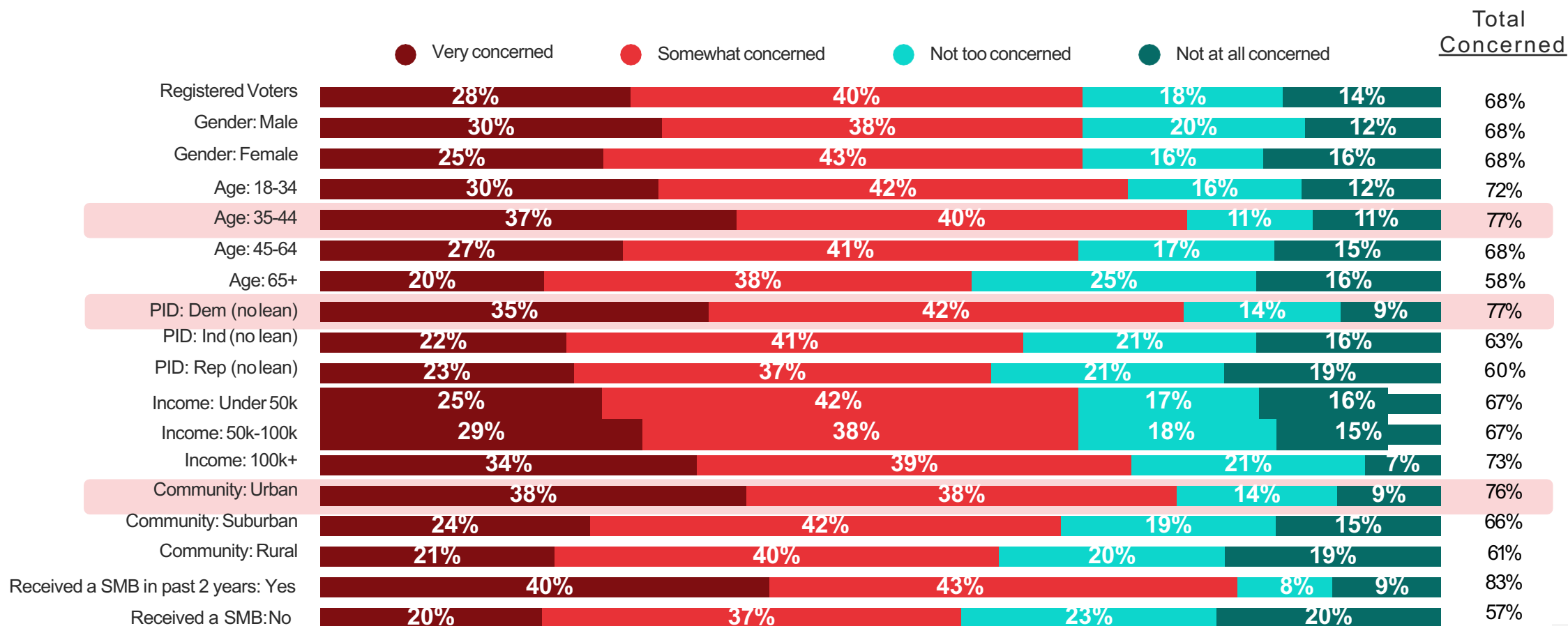
How concerned are you about the role private equity might play in surprise medical billing?



PRIVATE EQUITY: INITIAL IMPRESSIONS

Voters across key demographics, particularly Democrats, urbanites, and voters 35-44, are concerned about the role private equity might play in surprise billing.

How concerned are you about the role private equity might play in surprise medical billing?



Total Concern = Very + Somewhat concern

AGENDA

IMPACT OF SURPRISE MEDICAL
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PRIVATE EQUITY: INITIAL IMPRESSIONS

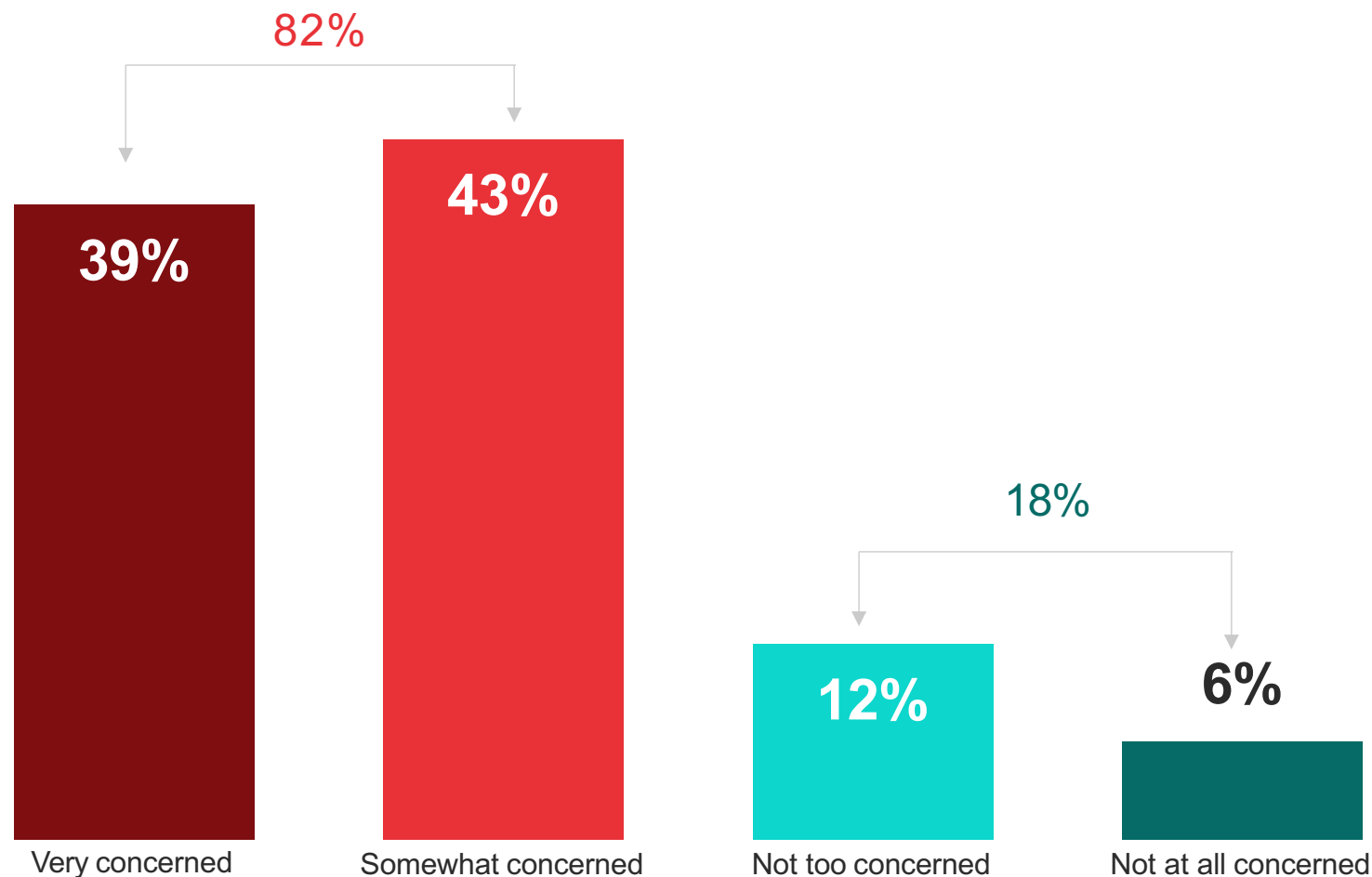
PRIVATE EQUITY: INFORMED IMPRESSIONS



PRIVATE EQUITY: INFORMED IMPRESSIONS

After hearing more, four in five voters (82%) are concerned about the role private equity plays in surprise medical billing.

After hearing more, how concerned are you about the role private equity plays in surprise medical billing?



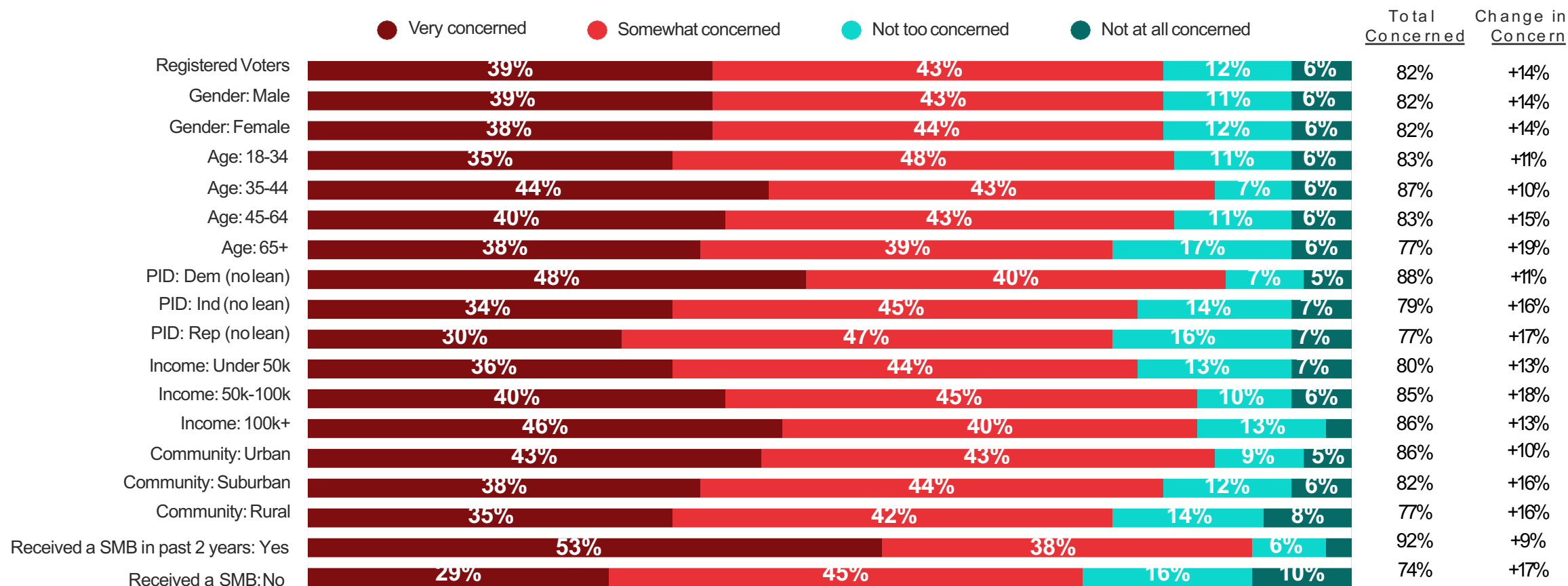
Some say private equity firms, who purchase medical practice groups, often times staff hospitals with doctor's who practice out-of-network without the patient's knowledge. This means, that when a patient seeks care they can be treated by a doctor, staffed by a private equity firm, that is not covered by their insurance. This will often result in surprise medical bills leaving the patient to dispute the bill.

Others say that private equity firms are necessary and are responsible for helping to bring doctors and other medical practices to hospitals who are understaffed. Without private equity firms to help staff understaffed facilities, this would lead to doctor shortages, hospital closures, and loss of access to medical care in various communities.

PRIVATE EQUITY: INFORMED IMPRESSIONS

Additionally, concern about the role private equity plays in surprise medical billing increased across all key demographics.

After hearing more, how concerned are you about the role private equity plays in surprise medical billing?

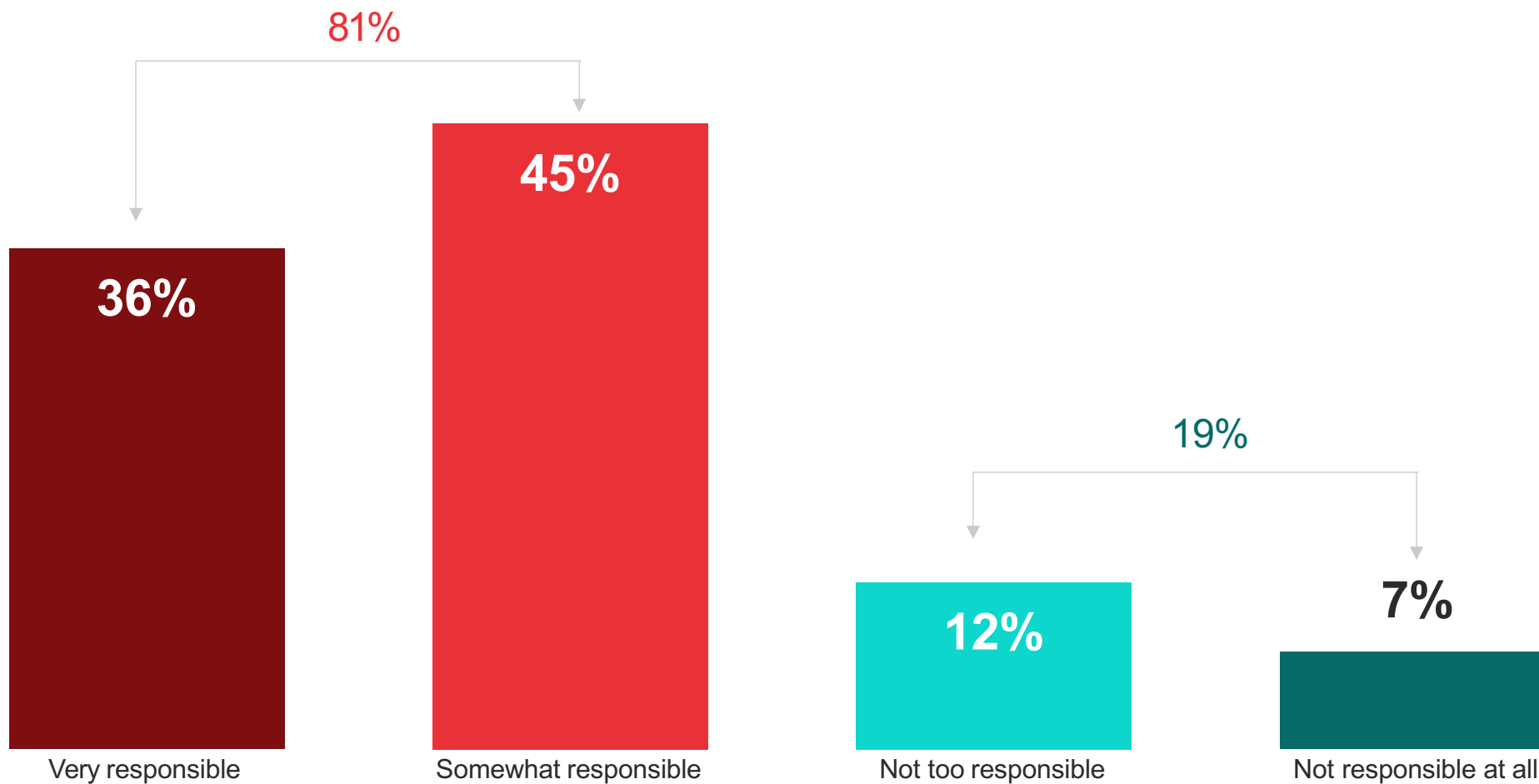


Total Concern = Very + Somewhat concern

PRIVATE EQUITY: INFORMED IMPRESSIONS

After hearing more, four in five voters (81%) feel private equity firms are responsible in surprise medical bills.

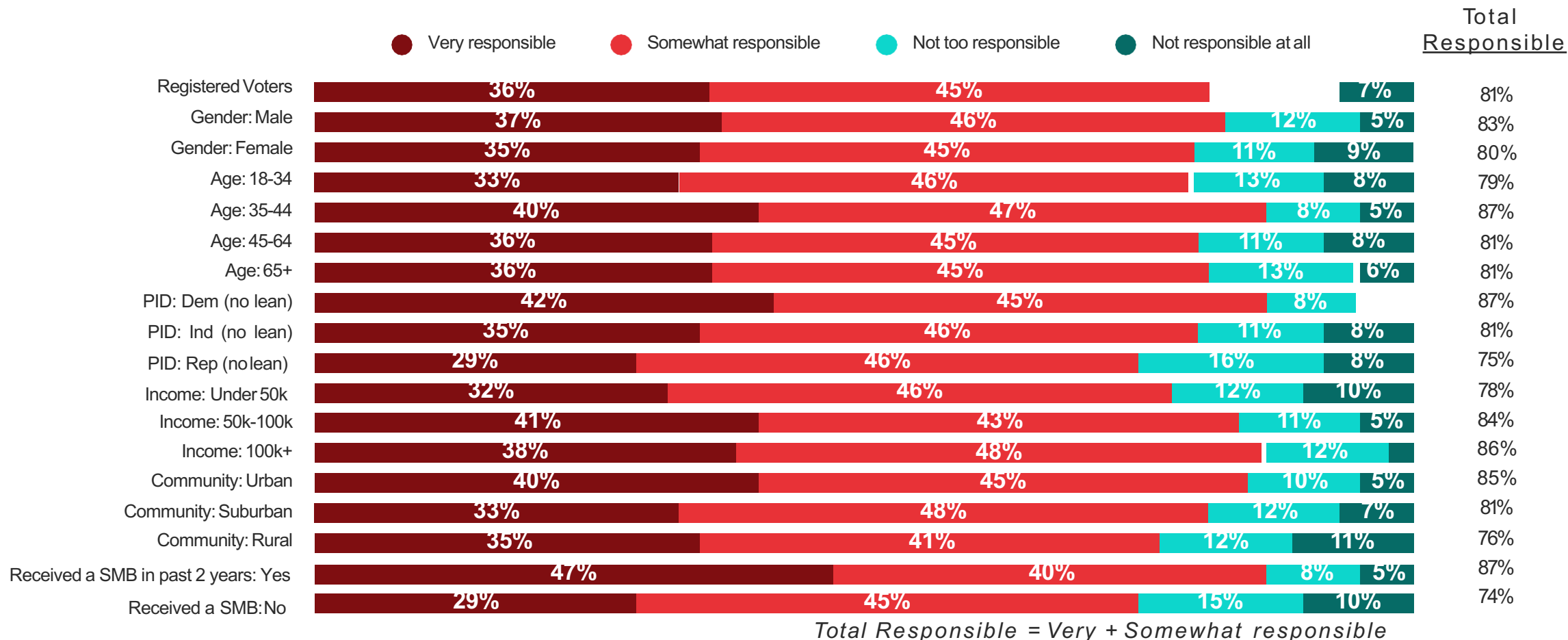
And, how responsible do you feel private equity firms are in surprise medical bills?



PRIVATE EQUITY: INFORMED IMPRESSIONS

Additionally, a strong majority of voters across key demographics see private equity firms responsible.

And, how responsible do you feel private equity firms are in surprise medical bills?





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