

TO: Coalition Against Surprise Medical Billing
 FR: Morning Consult
 DT: May 2020
 RE: Results: Surprise Medical Billing Amidst COVID-19

Morning Consult, on behalf of the Coalition Against Surprise Medical Billing, conducted an online survey among a national sample 1,994 registered voters. The interviews were conducted May 5-8, 2020. The data were weighted to approximate a target sample of registered voters based on age, race, gender, educational attainment, and region. Results from the full survey have a margin of error of +/- 2%.

KEY FINDINGS

Support for Surprise Medical Billing Legislation

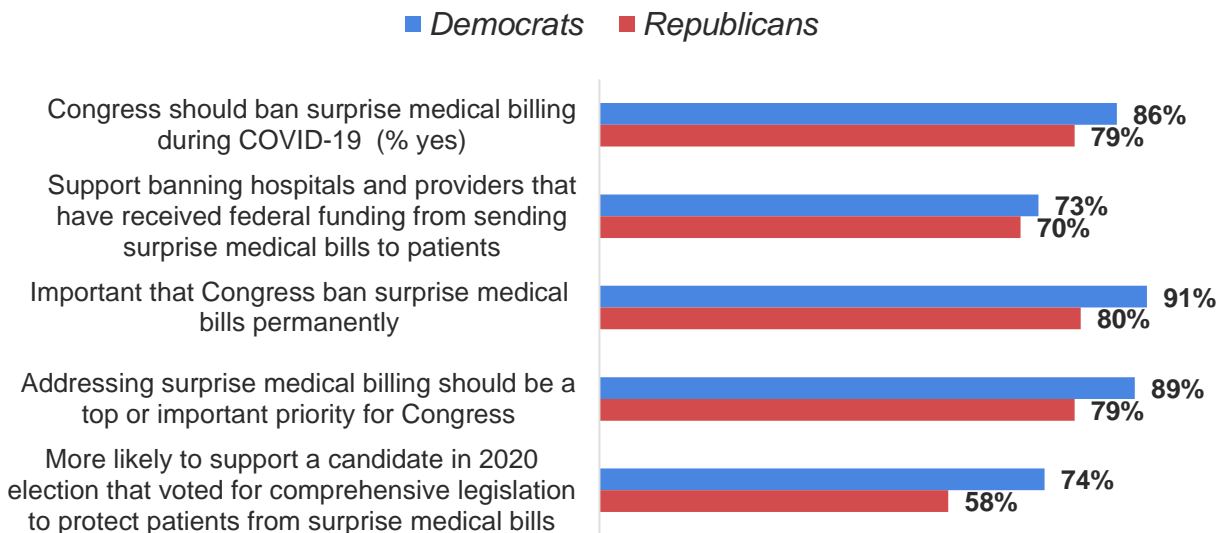
A bipartisan majority of voters think Congress should ban surprise medical billing during the COVID-19 crisis (86% Dems, 79% Reps). Additionally, nearly an equal percentage of Democrats (73%) and Republicans (70%) support banning hospitals and providers that have received federal funding from sending surprise medical bills to patients. Support for banning surprise medical billing during COVID-19 is especially high among senior voters (65+, 71% support).

Voters think banning surprise medical bills should be a priority for Congress. A bipartisan majority think it is important that Congress ban surprise medical bills permanently (91% Dems, 80% Reps). Among voters who have personally received a surprise medical bill, 60% think it is very important Congress ban surprise medical bills permanently. Additionally, 83% of voters, including a majority of Democrats and Republicans, think addressing surprise medical billing should be a top or important priority for Congress.

A majority of voters (55%), including a majority of Democrats and Republicans, support paying the doctor the median in-network rate over having an arbiter decide how much the doctor will get paid (45%).

Two-thirds of voters (65%) would be more likely to support a candidate in the 2020 election if they voted for comprehensive legislation to protect patients from surprise medical billing, including a majority of Democrat (74%) and Republican (58%) voters.

Bipartisan Support for Surprise Medical Billing Legislation



Surprise Medical Billing A Top Or Important Priority For Congress Across Party ID

Registered Voters	83%
PID: Dem	90%
PID: Ind	82%
PID: Rep	79%

Preference Of Surprise Medical Billing Proposals

Which proposal do you support more?



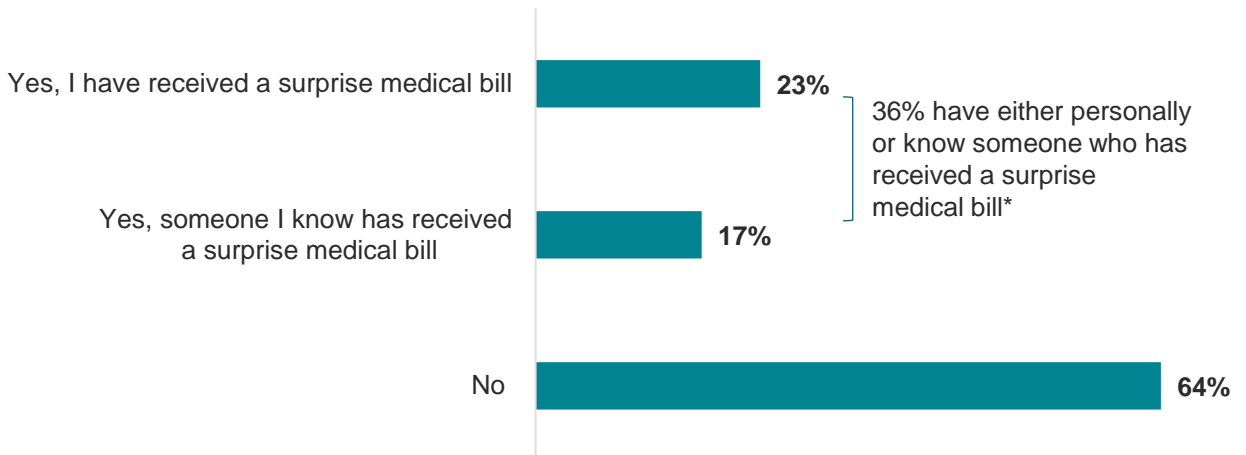
Pay the doctor the median in-network rate, meaning half the in-network payments are higher and half are lower. This is a simple approach based on local rates negotiated by local doctors and health insurance providers.

Have an arbitrator, a person who settles a dispute, review the facts of the case and decide how much the doctor will get paid. This is a fair, independent process that doesn't force government rate setting on doctors.

Personal Experience With Surprise Medical Billing

A quarter of voters (23%) have personally received a surprise medical bill. Additionally, **just over a third of voters (36%) have either personally received or know someone who has received a surprise medical bill.**

Experience With Surprise Medical Billing



Change in Medical Care During COVID-19 Due To Cost Concerns

About a quarter of voters have **personally (24%) or know someone (28%) who has delayed or postponed medical care during COVID-19 because of concern around cost.** However, this differs by age and ethnicity. Younger voters are more likely than older voters to report changing plans for their medical care during COVID-19 because of concern around costs, and two-fifths of Hispanic voters (39%) have changed their plans for medical care. Additionally, those not covered by health insurance are more likely than those covered by health insurance to have delayed or postponed medical care because of concern around costs (32% vs. 23%).

*deduplicates voters who selected both yes statements